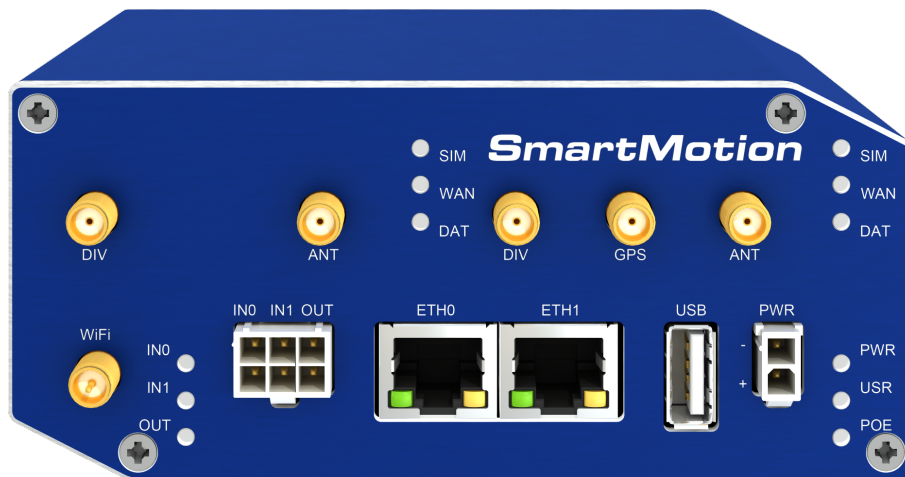


Twin Cellular Module Router

SmartMotion ST352

USER MANUAL



ADVANTECH

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Used symbols



Danger – Information regarding user safety or potential damage to the router.



Attention – Problems that can arise in specific situations.



Information, notice – Useful tips or information of special interest.

GPL license

Source codes under GPL license are available at <https://icr.advantech.cz/source-code> address.



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1. Safety Instructions



Please, observe the following instructions:

- The router must be used in compliance with all applicable international and national laws and in compliance with any special restrictions regulating the utilization of the router in prescribed applications and environments.
- To prevent possible injury and damage to appliances and to ensure compliance with all relevant provisions, use only the original accessories. Unauthorized modifications or the use of unapproved accessories may result in damage to the router and/or a breach of applicable regulations. Unauthorized modifications or use of unapproved accessories may void the warranty.
- The router can not be opened.
- Turn off the router and disconnect it from power supply before handling the SIM card.
- **Caution!** This equipment is not suitable for use in locations where children are likely to be present. The SIM card could be swallowed by small children.
- Power supply must not exceed 60 V DC max.
- Do not expose the router to extreme ambient conditions. Protect the router against dust, moisture and high temperature.
- Only routers with appropriate certification and labelling should be used in locations where flammable and explosive materials are present, including gas stations, chemical plants, or locations in which explosives are used. We remind users of the duty to observe the restrictions concerning the utilization of radio devices at such places.
- Switch off the router when travelling by plane. Utilization of the router on a plane may endanger the operation of the plane or interfere with the mobile telephone network, and may be unlawful. Failure to observe these instructions may result in the suspension or cancellation of telephone services for the respective client and/or may result in legal sanctions.
- When using the router in close proximity to personal medical devices, such as cardiac pacemakers or hearing aids, you must proceed with heightened caution.
- The router may cause interference when used in close proximity to TV sets, radio receivers or personal computers.
- It is recommended that you create an appropriate copy or backup of all important settings that are stored in the memory of the device.



2. Product Disposal Instructions

The WEEE (Waste Electrical and Electronic Equipment: 2012/19/EU) directive was introduced to ensure that electrical/electronic products are recycled using the best available recovery techniques to minimize the environmental impact. This product contains high quality materials and components which can be recycled. At the end of its life this product **MUST NOT** be mixed with other commercial waste for disposal. The device contains a battery. Remove the battery from the device before disposal. The battery in the device needs to be disposed of apart accordingly. Check the terms and conditions of your supplier for disposal information.

3. Router Description

SmartMotion ST352 is an industrial cellular router intended for wireless communication in mobile networks that make use of LTE, HSPA+, UMTS, CDMA, EDGE or GPRS technology. The router is equipped with two independent cellular modules for backed up communication. That's why SmartMotion router is the ideal solution for the systems with high reliability needed. The position of the first module is reserved for LTE technology with frequency bands 800, 900, 1800, 2100 and 2600 MHz. The second position is equipped with a module supporting LTE technology with the same frequency bands. Due to the high speed of data transfer and the previously mentioned high reliability of communication is this router an ideal solution for specialized M2M devices and IoT as well as for wireless connection of traffic and security camera systems, individual computers, LAN networks, automatic teller machines (ATM) and other self-service terminals.

The standard configuration includes two Ethernet 10/100 ports, one USB 2.0 Host port, two binary inputs and one output (I/O connector). The device also has four readers for 3 V and 1.8 V SIM cards, which are located on the rear panel of the router. The router also includes a microSD card port that supports up to 64 GB card storage (32 GB in the case of SDHC cards). The router can be equipped with a WiFi module, but this must be part of the initial configuration – it cannot be assembled to the router at some point in the future. The router can be equipped with PoE PD (Power over Ethernet – Powered Device), which allows the router to be powered via Ethernet. It can also be equipped with PoE PSE (Power over Ethernet – Power Source Equipment), which lets the router to power other devices via Ethernet.

Configuration of the router may be done via a password-protected Web interface. Web interface provides detailed statistics about the router's activities, signal strength, detailed system log etc. The router supports the creation of VPN tunnels using IPSec, OpenVPN and L2TP to ensure safe communication. DHCP, NAT, NAT-T, DynDNS, NTP, VRRP, control by SMS, backup primary connection and many other functions are supported.

The router provides diagnostic functions which include automatically monitoring the PPP connection, automatic restart in case of connection losses, and a hardware watchdog that monitors the router status. The user may insert Linux scripts which are started on various actions. It is possible to create up to four different configurations for the same router. These configurations can be switched whenever necessary via Web interface, SMS or binary input status. The router can automatically upgrade its configuration and firmware from your central server. This allows for mass reconfiguration of numerous routers at the same time.

The router also supports additional software like R-SeeNet for permanent traffic monitoring of routers.



Examples of possible applications

- mobile office
- fleet management
- security system
- telematic
- telemetric
- remote monitoring
- vending and dispatcher machines

3.1 Usage of the Router

The router is primarily intended for these four basic situations:

I. Access to the Internet from LAN

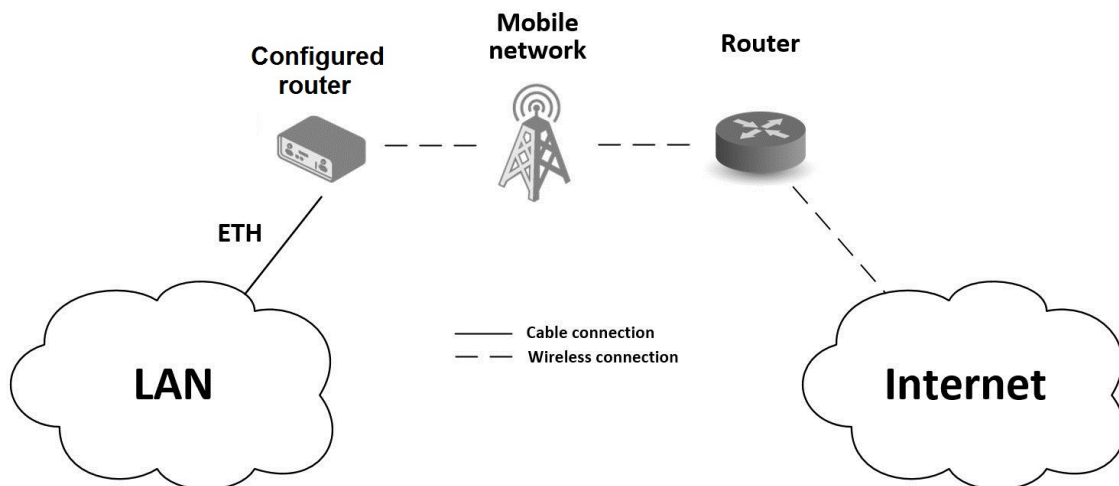


Figure 1: Access to the Internet from LAN

II. Backed up access to the Internet (from LAN)

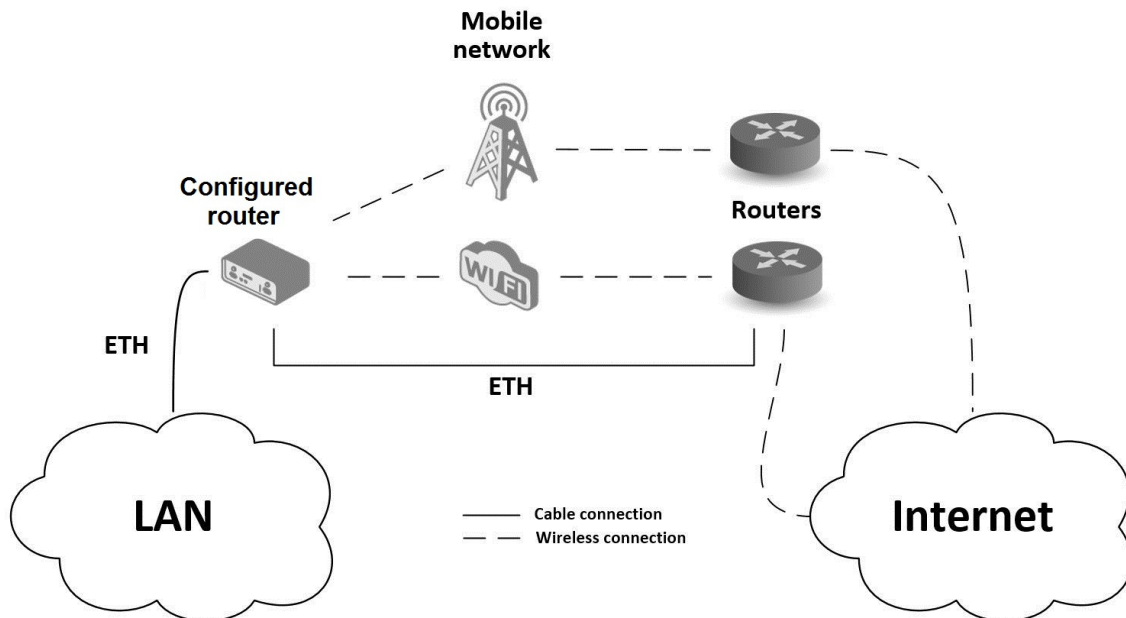


Figure 2: Backed up access to the Internet

III. Secure networks interconnection or using VPN

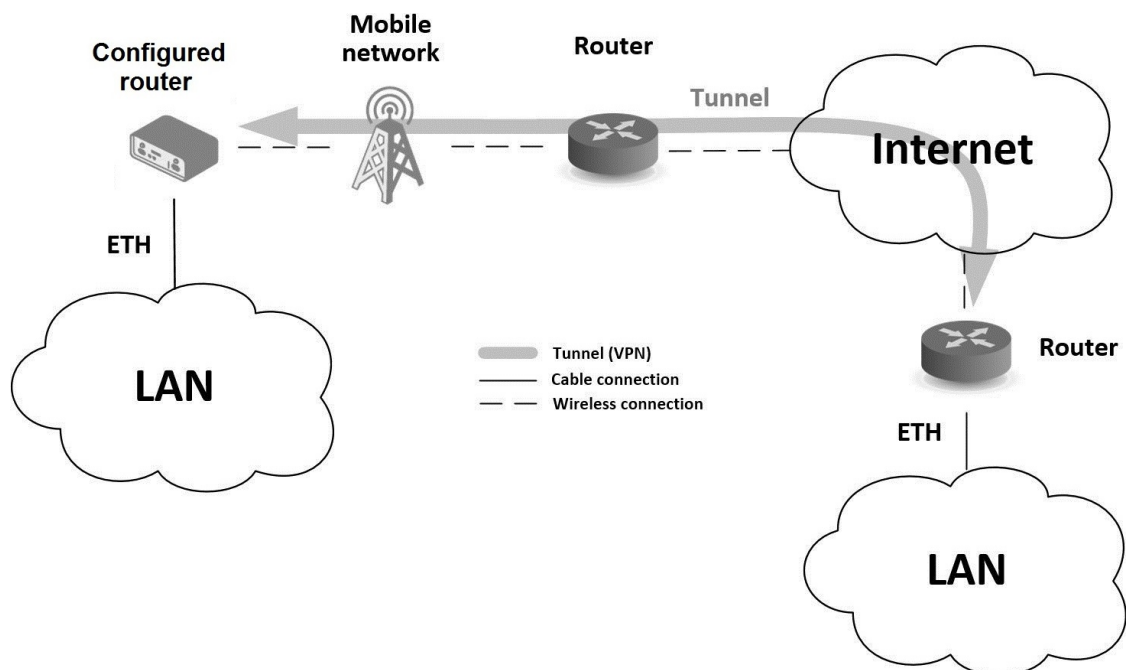


Figure 3: Using VPN tunnel

IV. Serial Gateway

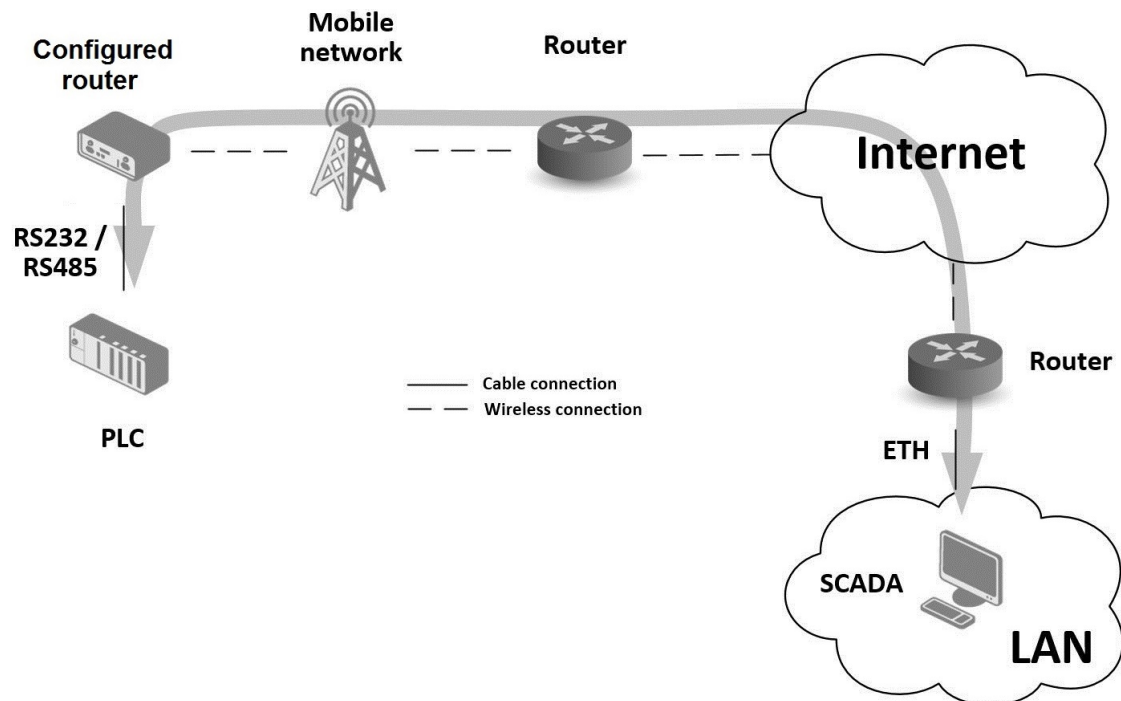


Figure 4: Serial Gateway

4. Contents of Package



Basic delivered set of router includes:

- Router,
- Power supply,
- Crossover UTP cable,
- Up to five external antennas,
 - 4x Terminal antenna for standard LTE
 - 1x WiFi antenna (**if router contains WiFi module**)
- Loose power and I/O connector (+8 pins¹),
- Clip for the DIN rail,
- printed *Quick Start Guide Leaflet*.



Figure 5: Contents of package



Temperature range for power supply is reduced to 0 °C to +40 °C!

¹These pins are designed for cables with a diameter from 0.2 to 0.8 mm²

5. Router Design

5.1 Router versions

SmartMotion ST352 router is supplied in the following versions (see table below). All versions are available in a metal box. All versions are available with PoE PD (Power over Ethernet – powered device) so you can power the router from both ETH0 and ETH1 interfaces, or with PoE PSE (power source equipment) so you can power other devices by the router.

Router versions	SIM	BIN	BOUT	USB	SD	ETH	WiFi
Basic version	4 x	2 x	1 x	1 x	1 x	2 x	
Version with WiFi module	4 x	2 x	1 x	1 x	1 x	2 x	1 x

Table 1: Router versions

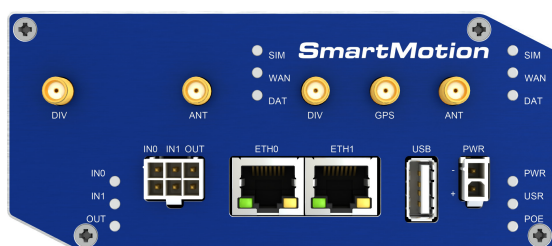


Figure 6: Basic version



Figure 7: Version with WiFi module

5.2 Product Revisions

For the product revision history, see the table below. The revision number is printed on the packaging and product labels.

The router GUI can also display the product revision under *Status -> General -> System Information -> Product Revision*. Please note that the default revision (Rev.1.0) is unavailable here.

Rev.#	Description
1.0	Initial version (revision not printed on the labels).
2.0	New SIM slot type; see PCN-2022-03 for details.

Table 2: HW Revisions History

5.3 Delivery identification

Trade name	Type name	Description
SmartMotion ST352	SmartMotion	Router in a metal box

Table 3: Delivery identification

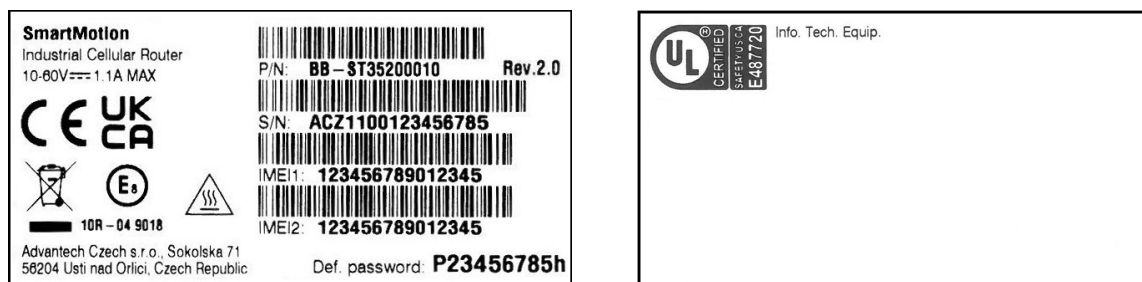


Figure 8: Label examples

5.4 Order codes

Order codes overview is shown in the table below.

Product Name	Order code	Features – interfaces
ST352	BB-ST3520x0yz*	2x LTE module, 2x ETH, 1x USB, 2x BI, 1x BO, 1x microSD reader, 4x SIM reader
ST352	BB-ST3521x0yz*	2x LTE module, 2x ETH, 1x USB, 2x BI, 1x BO, 1x microSD reader, 4x SIM reader, WiFi

Table 4: Order codes overview



* Replace the letters "x", "y" and "z" with the values from the following tables:

Letter "x" – Power over Ethernet (PoE)

Power over Ethernet (PoE)	Number "x" in code
Version without PoE	0
PoE PSE – Power Source Equipment – powers other devices	8
PoE PD – Powered Device – can be powered via Ethernet	9

Table 5: Power over Ethernet

Letter "y" – type of the router box

Type of box	Number "y" in code
Metal	2

Table 6: Type of router box

Type of power supply	Number "z" in code
International (4 plugs)	5
Without accessories	0

Table 7: Type of power supply

Letter "z" – type of the power supply connector

Examples of complete order code:

Order code	Features – interfaces	Box	Power supply
BB-ST35208020	2x LTE module, 2x ETH, 1x USB, 2x BI, 1x BO, 1x microSD reader, 4x SIM reader, PoE PSE	metal	none
BB-ST35219020	2x LTE module, 2x ETH, 1x USB, 2x BI, 1x BO, 1x microSD reader, 4x SIM reader, WiFi, PoE PD	metal	none
BB-ST35210020	2x LTE module, 2x ETH, 1x USB, 2x BI, 1x BO, 1x microSD reader, 4x SIM reader, WiFi	metal	none

Table 8: Examples of order code

5.5 Basic dimensions of the router box

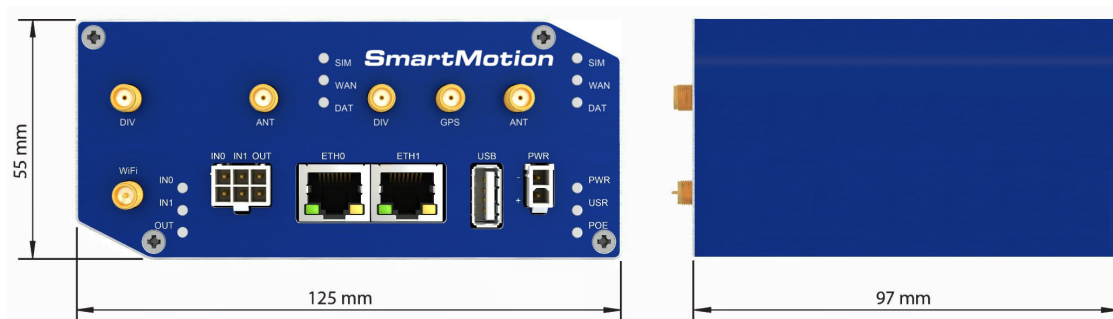


Figure 9: Basic dimensions of the router box

5.6 Mounting recommendations

- Possibility to be put on a work surface,
- DIN rail EN 60715 with included metal clip.

For the most of applications with a built-in router in a switch board it is possible to recognize two kinds of environments:

- No public and industry environment of low voltage with high interference,
- Public environment of low voltage without high interference.

For both of these environments, it is possible to mount router to a switch board, the following there is no need to have examination immunity or issues in connection with EMC according to EN 61439-1:2011.



Compliance of EN 61439-1:2011 specification, it is necessary to observe next assembly of the router to the switch – board:

- For whip antennas, we recommend to observe a distance of 6 cm from cables and metal surfaces on every side due to the elimination of interference. While using an external antenna except for the switch-board it is necessary to fit a lightning conductor.
- Before mounting a router on sheet-steel we recommend using a cable antenna.
- For every cables we recommend to bind the bunch, we recommend for this use:
 - Length of the bunch (the combination of power supply and data cables) can be maximum 1.5 m. If the length of data cables exceeds 1.5 m or in the event of, the cable leads towards the switch – board. We recommend installing over – voltage protectors (surge suppressors).

- With data cables they mustn't carry cables with reticular tension ~ 230 V/50 Hz.
- Sufficient space must be left before individual connectors for handling of cables,
- For correct function of the router we recommend to use in the switch-board earth-bonding distribution frame for grounding of power supply of router, data cables and antenna.

5.7 Removal from the DIN rail



The DIN rail clip is suitable for a DIN rail according to EN 60715 standard only. The default position of metal rail clip, which is used for mounting the router on a DIN rail, is shown in the following figure. Its position can be changed on some models (back or bottom). When changing the position of the DIN rail clip, tighten the screws with max. 0.4 Nm torque.



Figure 10: Default position of metal DIN rail clip

To remove the router from the DIN rail, push the router down lightly, so the bottom part of the DIN rail clip (hitched to the DIN rail) gets out of the rail and then pull out the bottom part of the router away from the DIN rail.

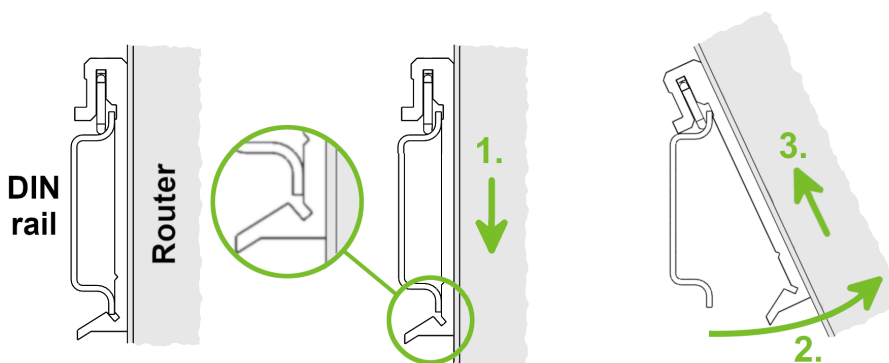


Figure 11: Removal from the DIN rail

5.8 Description of the rear panel

The rear panel contains only four SIM cards readers (*SIM1*, *SIM2*, *SIM3* and *SIM4*), microSD card reader (*SD*) and *RST* button used to restore default configuration and reboot the SmartMotion router.

5.9 Description of the front panel

On the front panel is the following:

Caption	Connector	Description
PWR	2-pin	Connector for the power supply
ETH0	RJ45	Connector for connection into the computer network, PoE (only for PoE PSE or PoE PD versions)
ETH1	RJ45	Connector for connection into the computer network, PoE (only for PoE PSE or PoE PD versions)
ANT	2x SMA	Connector for main antenna
DIV	2x SMA	Connector for diversity antenna
GPS	SMA	Connector for GPS antenna
WiFi	R-SMA	Connector for WiFi antenna (only for versions with WiFi module!)
USB	USB-A 2.0 Host	Connector for connection of USB devices to the router. Supports devices with PL-2303 and FTDI USB/RS232 converters.
I/O	6-pin	Connector for connection of the binary inputs and output

Table 9: Front panel description

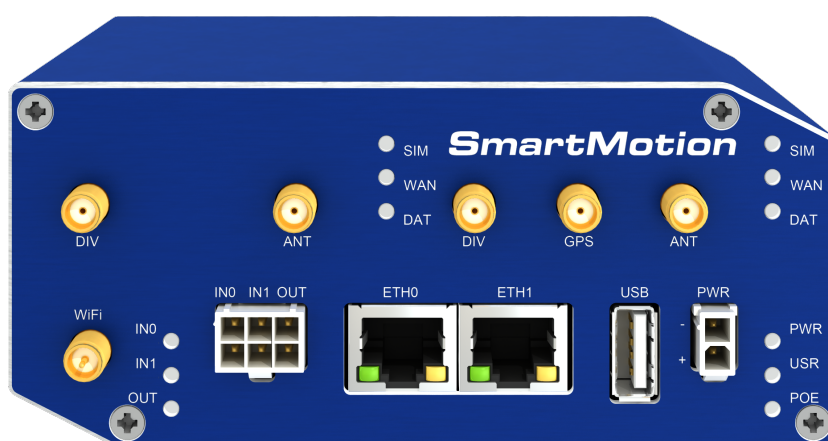


Figure 12: SmartMotion front panel

5.9.1 Status indication

There are status LEDs on the front panel to provide router status information. Each ETH port has two additional LEDs that provide information about the port status.

Caption	Color	State	Description
PWR	Green	Blinking On Fast blinking	The router is booting up. The router booted up and is ready. The router firmware is being updated.
USR	Yellow	—	The function of this LED is user-defined.
POE	Yellow Green	On Blinking On Blinking Off	PSE: The insufficient voltage on the PWR connector. PSE: The powered device takes too much power. ¹ PD: The power supply is present on an ETH port. PSE: A correct power supply on the PWR connector. PSE: A device is powered via one of the ETH ports. PD: The power supply is not present on an ETH port. PSE: The PoE disabled in the Ethernet configuration.
SIM	Green Yellow	On (Green color) On (Yellow color)	The first SIM card is active. The second SIM card is active.
WAN	Yellow	Fades out 1x/5 s Fades out 1x/2 s Fades out 1x/1 s	Signal strength is good. Signal strength is fair ² . Signal strength is poor ³ . For value ranges of signal strength see <i>Configuration manual</i> , chapter <i>Mobile WAN Status</i> .
DAT	Red	Blinking	Cellular communication is in progress.
IN0	Green	On	The first binary input is active.
IN1	Green	On	The second binary input is active.
OUT	Yellow	On	The binary output is active.
ETH0 ETH1	Green	On Off	Selected 100 Mbps. Selected 10 Mbps.
ETH0 ETH1	Yellow	On Blinking Off	The network cable is connected. Data transmission. The network cable is not connected.

Table 10: LED status indication



The status indication of the WAN LED is updated every 10 seconds.

¹ Additionally it can indicate a device without PoE support connected on the other side of the cable. In this case the indication is caused by low impedance (lower than 500 Ω) of the device without PoE support. This can be solved by disabling the PoE PSE feature on the relevant ETH port in the router's Web interface, see *Configuration manual* [1].

² Or the difference between neighbouring cells is exactly 3 dBm.

³ Or the difference between neighbouring cells is smaller than 3 dBm.

5.9.2 Power connector PWR

Panel socket 2-pin.

Pin number	Signal mark	Description
1	GND(-)	Negative pole of DC supply voltage
2	VCC(+)	Positive pole of DC supply voltage (+10 to +60 V DC)

Table 11: Connection of power connector

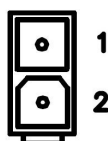


Figure 13: Power connector



Unit has to be supplied by a power supply specified as a Limited Power Source (LPS) according to Annex Q of IEC 62368-1. If the power supply/cable provided with device is not used, always use the cables with minimum wire size (nominal cross section) 0.5 square mm for power supply.

The power supply for the router must be between +10 V to +60 V DC supply. Protection against reversed polarity without signaling is built into the router. **Note:** The protection against reversed polarity is lost if the negative pole is grounded!



Circuit example:

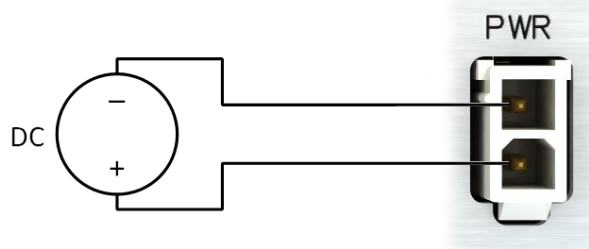


Figure 14: Connection of power supply



Note for PoE: See Chapter 5.9.7 for information on how PoE versions of the router impact the power supply usage. The power supply for a PoE router has to meet other specific requirements.



All metal parts are connected together with the negative pole of power supply (common pole).

Low Power Mode



In applications requiring low power consumption (such as solar power - not 7/24 mode) is strictly recommended to use LPM mode prior to powering down the entire router.

LPM (Low Power Mode) is a router mode where the router is in sleep mode with minimal power consumption. The router can be woken up from this mode by a signal applied to the BIN1 input or after a predetermined period of time. Putting the router into LPM mode can be done using the `lpm` command, see [Commands and Scripts](#) application note for more details. Consumption in LPM mode may vary depending on the configuration of the router.

5.9.3 Antenna connector ANT, DIV, GPS and WiFi

Main, diversity and GPS antennas are connected to the router using the SMA connector on the front panel. There is also available R-SMA antenna connector through which the additional antenna can be connected, if the router is equipped with WiFi module.

Both of *ANT* connectors are used to connect the main antennas to the router. To connect the diversity antenna are used antenna connectors *DIV*. The fifth connector (*GPS*) is intended for GPS antenna (router supports active GPS antenna). R-SMA connector named *WiFi* is designed for connection of WiFi antenna (available only for versions with WiFi module).



The router can not operate without connected main antennas marked as *ANT*!



The DIV cellular antenna is required for the MIMO DL functionality.



For connection the antenna is used SMA connector. The antenna is connected by screwing this antenna to the SMA connector on the router's front panel (see the figure below).

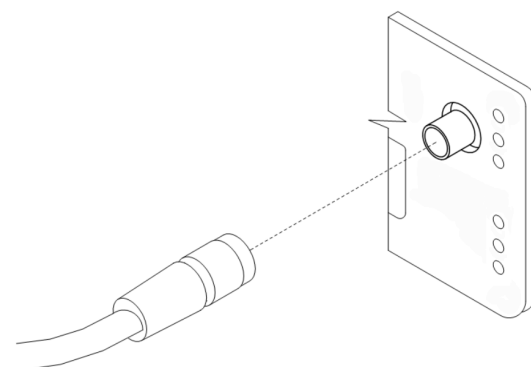


Figure 15: Connecting of the antenna



Diversity antenna improves radio features of the router at low signal strength.

5.9.4 SIM card reader

Four SIM card readers for 3 V and 1.8 V SIM cards are placed on the rear panel of the router. For getting the router to work is necessary to insert an activated SIM card with an unblocked PIN code. The SIM cards might be of different adjusted APN (Access Point Name).



Supported type of SIM cards: **Mini SIM** (2FF), dimensions 25.0 x 15.0 x 0.76 mm.

Changing the SIM card:

- Before handling of the SIM card disconnect the router from power supply!
- Use a plastic opening tool, or your fingernail, to press the SIM card slightly deeper into its slot until you hear a click.
- After the click, release the card and it will pop out of its slot.
- Remove the SIM card and push any other SIM card into the slot until it clicks in place.

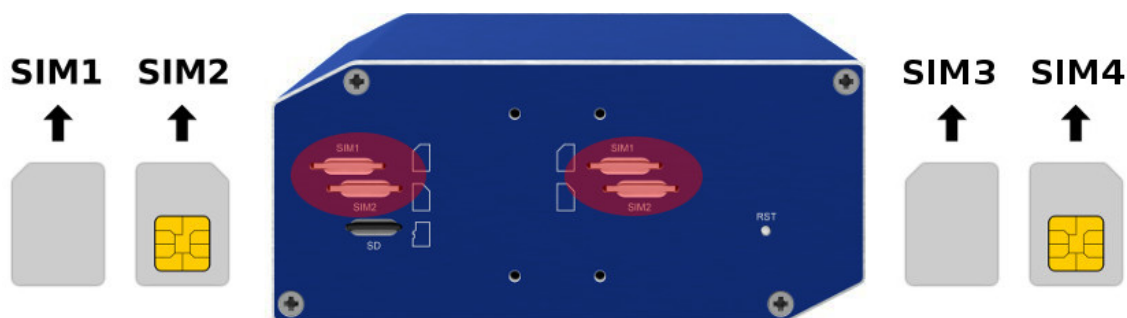


Figure 16: SIM cards

5.9.5 MicroSD card reader

The microSD card reader is located on the router's rear panel (the third slot). This card reader allows the router to operate with microSD memory cards. The technical specifications are stated in the table below. The microSD card changing procedure is described below.

Technical specifications of microSD card		
Supported technologies		SDHC, SDXC
Supported capacity	SDHC	up to 32 GB
	SDXC	from 32 GB to 64 GB
Supported microSD card filesystems		vfat, ext2, ext3, ext4

Table 12: Technical specifications of microSD card

Changing the microSD card:

- To remove the microSD card, use the flat end of a spudger, or your fingernail, press the microSD card slightly into its slot until you hear a click.
- After hearing this click, release the card, and it will pop out of its slot.
- Remove the microSD card and push any other microSD card into the slot until it clicks into place.



Figure 17: MicroSD card

Mounting microSD Card to the System

It is necessary to mount the microSD card to be able to access it in the system of the router. Follow these steps to mount the card:

- Use the `dmesg` command to see the list of recently connected devices.
- In the output of the command find out the entry for the microSD card, for example:
`mmcblk0: p1`

- To mount the card to to *mnt* directory, use the *mount* command:

```
mount /dev/mmcblk0p1 /mnt
```



For more information about the commands for creating, mounting, checking and unmounting a file system on a microSD card, see the application note for [Ext4_tools](#) router app.

5.9.6 Ethernet Ports (ETH0 and ETH1)

The panel socket RJ45 is used for this interface. The isolation barrier of the Ethernet signal ports against the ground is 1500 V.

Pin	10base-T & 100base-T	PoE (Mode B)
1	Tx+ (Transmit Data+)	—
2	Tx- (Transmit Data-)	—
3	Rx+ (Receive Data+)	—
4	—	PoE + (positive pole)
5	—	PoE + (positive pole)
6	Rx- (Receive Data-)	—
7	—	PoE - (negative pole)
8	—	PoE - (negative pole)

Table 13: Ethernet connector pinout

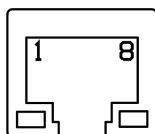


Figure 18: Ethernet connector

The crossover UTP cable (Ethernet cable) plugs into the RJ45 connector labeled as ETH0 or ETH1 (see the figure below).

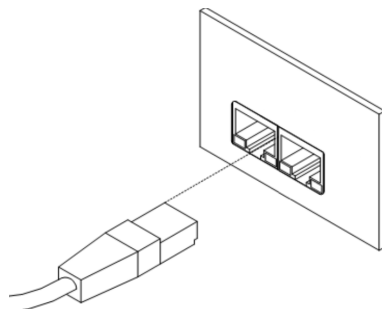


Figure 19: Connection of Ethernet cable







The insulation strength of Ethernet ports from each other and from the rest of the router (grounding) is dependent on the router version:

Router Version	Insul. Strength from Router	Insul. Strength between Ports
Without PoE	1.5 kV	1.5 kV
PoE PD	1.5 kV	none
PoE PSE	none	none

Table 14: Insulation strength of Ethernet ports

5.9.7 Power over Ethernet (PoE)

-  Available only for models with PoE feature; see Chapter 5.4 for the order codes.
-  You can not power the router via the ETH2 ports on the SWITCH router version. The PoE PD is available on the ETH0 and ETH1 ports only.
-  The *IEEE 802.3af/PoE* (Type 1) and *IEEE 802.3at/PoE+* (Type 2) standards are supported. The device is Mode B compliant.
-  You can use the `pse` command to control the PoE functionality; see the [Commands and Scripts](#) application note.

Based on the model configuration, the PoE PSE or PoE PD feature can be supported for both Ethernet ports (ETH0 and ETH1).

The PoE PSE version allows the router to power other devices over the Ethernet. The PoE PD version enables the router to be powered by another PoE PSE device over the Ethernet.

PoE PD

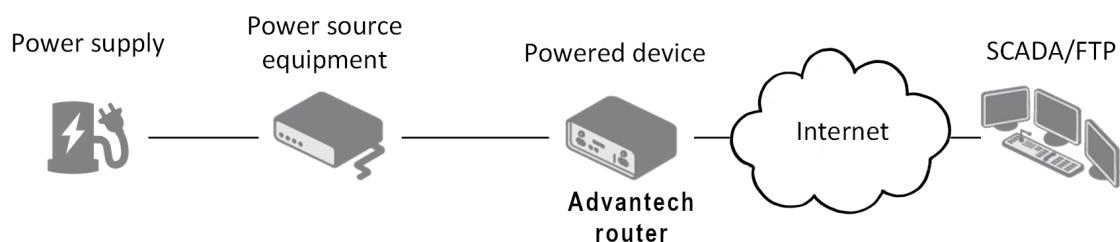


Figure 20: PoE PD usage

The PoE PD parameters can be found in Chapter 7.8. The POE LED on the front panel of the router lights up green when voltage is present on an Ethernet port, so the user knows the router can be PoE powered. You can still power the router with this connector even if the router is powered with PoE (in PoE PD version), but the input voltage must be higher than 15 V DC. If the input voltage is lower than 15 V DC and the PoE voltage is present (POE LED green on), the router will still be powered from the Ethernet connector via PoE.

PoE PSE

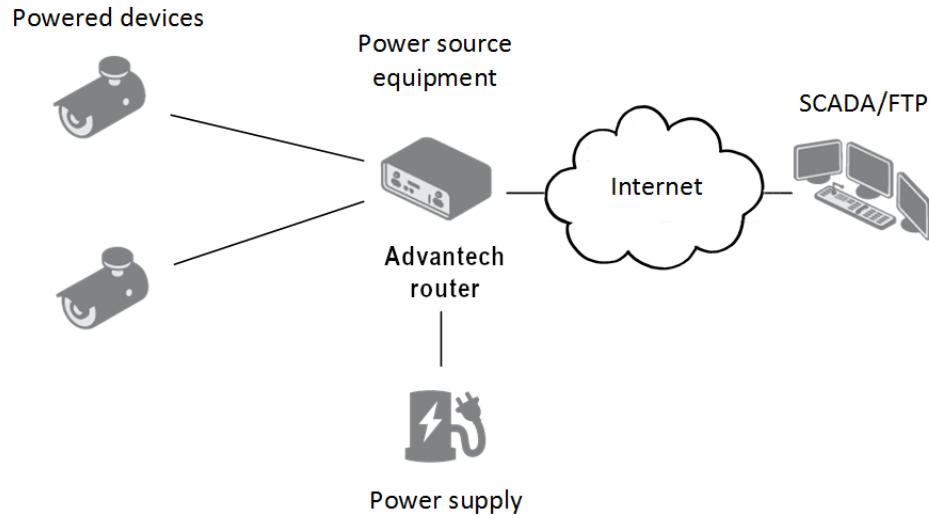


Figure 21: PoE PSE usage



The power supply used with the PoE PSE router has to provide voltage from 44 to 57 V DC and the output power has to be at least 65 W for full PoE+ use (Class 4) in both Ethernet ports (ETH0 and ETH1).

The PoE PSE parameters can be found in Chapter 7.8. The PoE state is indicated by the POE LED on the front panel of the router, see Chap. 5.9.1. When sufficient voltage (44 to 57 V) and power is available is indicated by the green light. A yellow POE LED indicates insufficient power or voltage through the PWR connector. When a device is being powered from the router, the POE LED will be blinking green. Yellow blinking is shown for an overload (the powered device is using too much power) or a short circuit (incorrect wiring of the cable or of the device without PoE support).

You can enable or disable the PoE PSE feature separately on the ETH0 and ETH1 ports via the Web interface of the router. This can be found in the LAN configuration pages (*Primary* for ETH0, *Secondary* for ETH1). When PoE PSE is enabled, you can find the current, voltage, power and power class information on the *General* page of the router's Web interface; see the *Configuration manual* [1].

5.9.8 USB Port

Panel socket USB-A.

Pin	Signal mark	Description	Data flow direction
1	+5 V	Positive pole of 5 V DC supply voltage, 0.5 A	
2	USB data -	USB data signal – negative pole	Input/Output
3	USB data +	USB data signal – positive pole	Input/Output
4	GND	Negative pole of DC supply voltage	

Table 15: Connection of USB connector



Figure 22: USB connector



The USB port is disabled on overload to prevent its damage (connected device is trying to get too high current). The port is enabled again after the reboot of the router.

Mounting USB Flash Drive to the System

It is necessary to mount the USB flash drive to be able to access it in the system of the router. Follow these steps to mount the drive:

- Use the `dmesg` command to see the list of recently connected devices.
- In the output of the command find out the entry for the microSD card, for example:
sda: sda1
- To mount the card to to `mnt` directory, use the `mount` command:
mount /dev/sda1 /mnt



For more information about the commands for creating, mounting, checking and unmounting a file system on a USB Flash Drive, see the application note for [Ext4_tools](#) router app.

5.9.9 I/O Port

Panel socket 6-pin.

Pin	Signal mark	Description
1	IN0	Binary input 0
2	IN0	Binary input 0
3	IN1	Binary input 1
4	IN1	Binary input 1
5	OUT	Binary output
6	OUT	Binary output

Table 16: Connection of I/O port

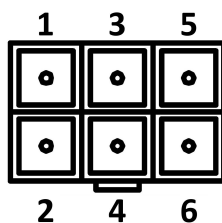


Figure 23: I/O connector

The I/O user Interface is designed for the processing of binary input and control (setting) of binary output. Binary output is open in the default configuration. The isolation strength is 1.5 kV. The pins are isolated from each other with the same strength.

The input circuits are bipolar and allow connection as needed with common plus or minus (according to the connection of an external voltage).

Binary inputs

- Characteristics of inputs:

Logical 0/1*	Voltage	Current	Web interface status
log. 1 max	3 V	0.4 mA	Off
log. 0 min	5 V	0.7 mA	On
log. 0 type	12 V	2 mA	On
log. 0 max	60 V	7 mA	On

Table 17: Characteristics of inputs

* The binary input status in the Shell is returned via `io get bin0` or `io get bin1`.

Binary output

- Binary output parameters:
 - 60 V AC / 300 mA
 - 60 V DC / 300 mA
- The current of the binary output is limited by a resettable fuse (300 mA).

Binary inputs and output connections

Binary inputs and output connections example:

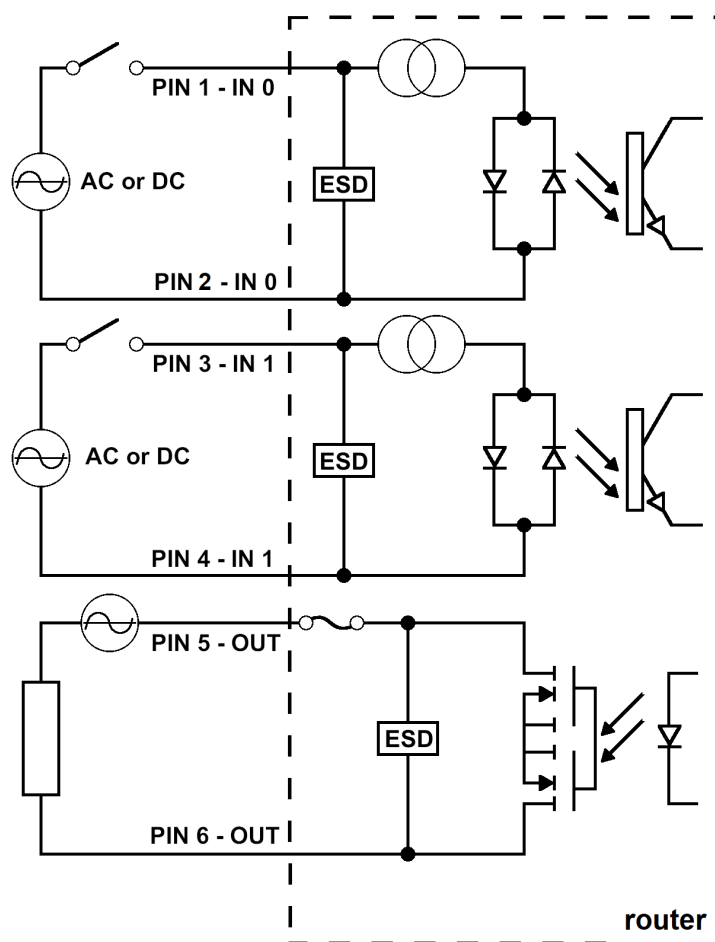


Figure 24: Binary connection

5.9.10 Reset

When the *PWR* LED starts flashing on the front panel, it is possible to restore the default configuration of the router by pressing the *RST* button on the rear panel. After pressing this button the default configuration will be restored and the router will reboot (after which the green LED will be on).



It is necessary to use a narrow screwdriver or any other small tool to press the *RST* button.

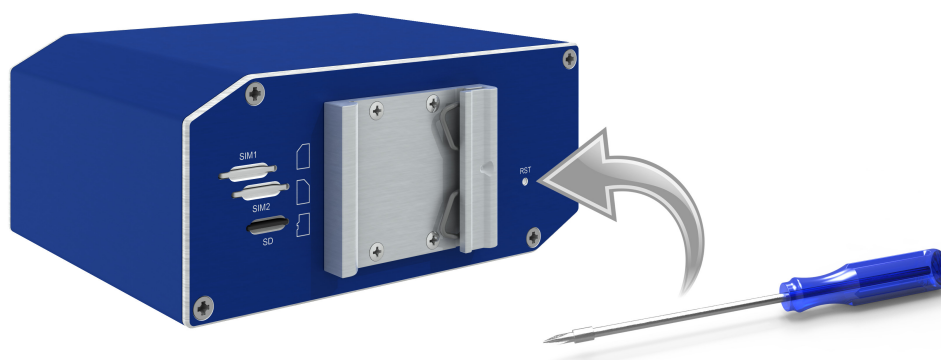


Figure 25: Router reset



Before resetting the router, it is recommended to back up the router configuration settings (see *Configuration manual*) because resetting the router will return all configuration settings to their default states.

It is important to distinguish between the router reset and reboot.

Action	Router behavior	Invoking events
Reboot	Turns off and then turns on the router	Disconnect and reconnect the power, press the <i>Reboot</i> button in the web configuration
Reset	Restores the default configuration and reboots the router	Press the <i>RST</i> button

Table 18: Description of router reset and restart

6. First Use

6.1 Connecting the router before first use

Before putting the router into operation it is necessary to connect all components which are required to run your applications. Don't forget to insert SIM card.



The router can not operate without connected antenna, SIM card and power supply. If the antenna is not connected, router can be damaged.

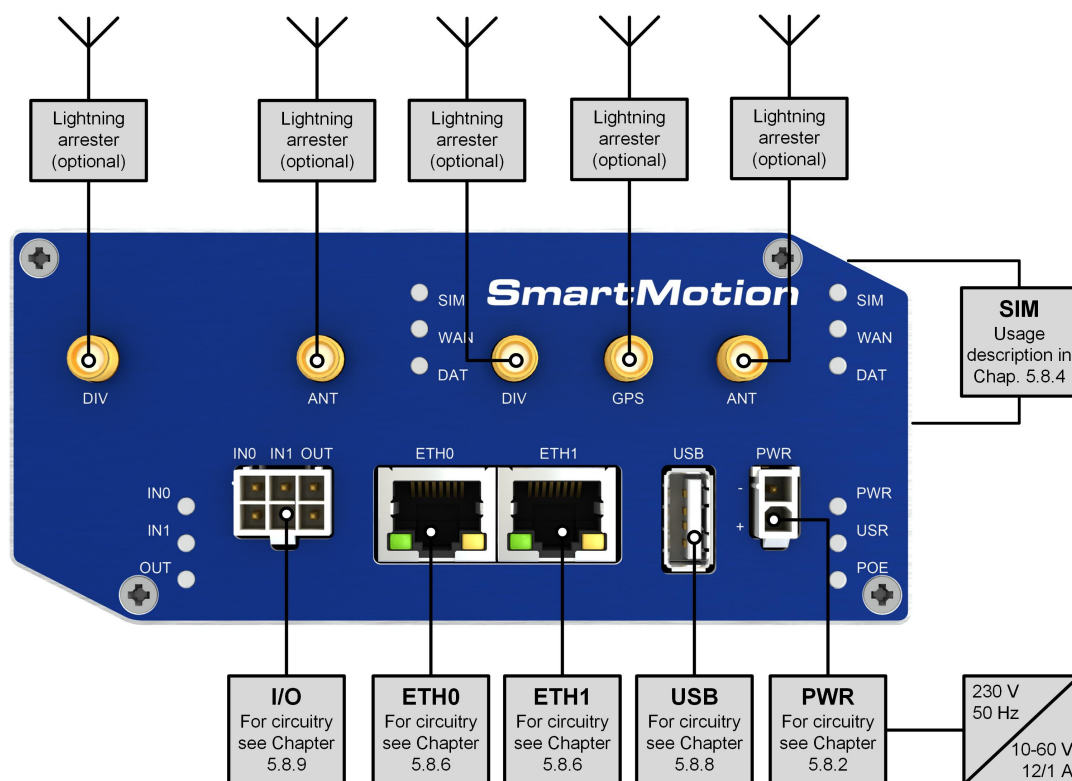


Figure 26: Router connection

6.2 Start

The router is put into operation when the power supply is connected to this router. By default, the router will automatically start to log on to the default APN. DHCP server will start to assign addresses for devices on the Ethernet port ETH0. Router's behavior can be changed via the web interface. This is described in detail in the *Configuration manual for SmartMotion routers*.

6.3 Configuration



If no SIM card is inserted in the router, it is not possible to operate. Inserted SIM card must have activated data transmission.

6.3.1 Configuration over web browser

For status monitoring, configuration and administration of the router is available a web interface which can be accessed by entering the IP address of the router into the web browser. The default IP address of the router is 192.168.1.1. **Attention, it is necessary to use HTTPS protocol for secure communication over a network!**



Figure 27: Entering the IP address of the router

Configuration may be performed only by the user "root". The default password is printed on the router's label.¹ Change the default password as soon as possible!

Figure 28: Entering login information

¹ If the router's label does not contain a unique password, use the password "root".

After successfully entering login information user gains access to the router via his internet browser.

SmartMotion LTE/LTE router

Status	General Status
<ul style="list-style-type: none"> General Mobile WAN WiFi WiFi Scan Network DHCP IPsec DynDNS System Log 	<p>Mobile Connection of 1st Module</p> <p> SIM Card : Primary IP Address : 10.0.7.6 IPv6 Address : Unassigned Rx Data : 580 B Tx Data : 1.3 KB Uptime : 0 days, 7 hours, 25 minutes </p> <p>» More Information «</p> <p>Mobile Connection of 2nd Module</p> <p> SIM Card : Secondary IP Address : Unassigned IPv6 Address : Unassigned State : Preparing </p> <p>» More Information «</p> <p>Primary LAN</p> <p> IP Address : 10.64.0.36 / 255.255.252.0 IPv6 Address : fc00::a40:28 / 118 MAC Address : 00:0A:14:84:1D:30 Rx Data : 1.0 MB Tx Data : 646.2 KB </p> <p>» More Information «</p> <p>Secondary LAN</p> <p> IP Address : 10.65.0.36 / 255.255.252.0 IPv6 Address : Unassigned MAC Address : 00:0A:14:84:1D:31 Rx Data : 0 B Tx Data : 0 B </p> <p>» More Information «</p> <p>WiFi</p> <p> IP Address : Unassigned IPv6 Address : Unassigned MAC Address : 20:C3:8F:F1:8E:73 </p> <p>» More Information «</p> <p>System Information</p> <p> Firmware Version : 6.0.0 (2016-04-13) BETA #104 Serial Number : 6201401 Profile : Standard Supply Voltage : 24.3 V Temperature : 38 °C Time : 2016-04-13 08:34:41 Uptime : 0 days, 7 hours, 28 minutes </p>

Configuration

- LAN
- VRRP
- Mobile WAN
- PPPoE
- WiFi
- WLAN
- Backup Routes
- Firewall
- NAT
- OpenVPN
- IPsec
- GRE
- L2TP
- PPTP
- DynDNS
- NTP
- SNMP
- SMTP
- SMS
- USB Port
- Scripts
- Automatic Update

Customization

- User Modules

Administration

- Users
- Change Profile
- Change Password**
- Set Real Time Clock
- Set SMS Service Center
- Unlock SIM Card
- Send SMS
- Backup Configuration
- Restore Configuration
- Update Firmware
- Reboot
- Logout

Figure 29: Router web interface



A detailed description of the router settings via the Web interface can be found in the document *Configuration manual for SmartMotion routers*.

7. Technical Parameters

7.1 Basic parameters

SmartMotion Router		
Temperature range	Operating Storage	-40 °C to +75 °C -40 °C to +85 °C
Cold start	-35 °C -40 °C	Data transfers via mobile network are available immediately Data transfers via mobile network are available approximately in five minutes after the start of the router. Everything else is functional immediately.
Humidity	Operating Storage	0 to 95 % relative humidity non condensing 0 to 95 % relative humidity non condensing
Altitude	Operating	2000 m / 70 kPa
Degree of protection		IP30
Supply voltage		10 to 60 V DC
Battery for RTC		CR1225
Consumption	Idle Average Peak Sleep mode	2.5 W 4 W 11 W 10 mW
Dimensions		55 x 97 x 125 mm (DIN 35 mm, EN 60715)
Weight	Metal box	approximately 420 g (depends on the version)
Antenna connectors		5x SMA – 50 Ω 1x R-SMA – 50 Ohm (only for versions with WiFi module!)
User interface	2x ETH USB I/O Micro SD	Ethernet (10/100 Mbps) USB 2.0 6-pin panel socket SDHC, SDXC

Table 19: Basic parameters

7.2 Standards and regulations

The router complies with the following standards and regulations.

Parameter	Description
Telecom and emission for the 1st module	ETSI EN 301 511, ETSI EN 300 440, ETSI EN 301 908-1, ETSI EN 301 908-2, ETSI EN 301 908-13
Telecom and emission for the 2nd module	ETSI EN 300 328, ETSI EN 301 893
EMC	ETSI EN 301 489-1, ETSI EN 301 489-1, ETSI EN 301 489-19, ETSI EN 301 489-52, ETSI EN 301 489-17
Safety	IEC 62368-1, EN 62311
E-Mark	E-Mark homologation number: 10R – 04 8180
National	CE, UKCA compliant

Table 20: Standards and Regulations

7.3 Type tests and environmental conditions

Phenomena	Test	Description	Test levels
ESD	EN 61000-4-2	Enclosure contact Enclosure air	± 6 kV (crit. A) ± 8 kV (crit. A)
RF field AM modulated	EN 61000-4-3	Enclosure	20 V/m (crit. A) (80 – 2700 MHz) 3 V/m (crit. A) (2700 – 6000 MHz)
Fast transient	EN 61000-4-4	Signal ports Power ports Ethernet ports	± 2 kV (crit. A) ± 2 kV (crit. A) ± 2 kV (crit. A)
Surge	EN 61000-4-5	Ethernet ports Power ports I/O ports	± 2 kV (crit. B), shielded cab. ± 0,5 kV (crit. B) ± 1 kV, L to L (crit. A) ± 2 kV, L to GND (crit. A)
RF conducted	EN 61000-4-6	All ports	10 V/m (crit. A) (0,15 – 80 MHz)
Radiated emission	EN 55022	Enclosure	Class B
Conducted emission	EN 55022	DC power ports Ethernet ports	Class B Class B
Power frequency magnetic field	EN 61000-4-8	Enclosure	160 A/m (crit. A)
Dry heat	EN 60068-2-2	+75 °C, 40 % rel. humidity	
Cold	EN 60068-2-1	-40 °C	
Damp heat	EN 60068-2-78	95 % rel. humidity (+40 °C)	
Temperature variation	EN 60068-2-14 Nb	-40 °C / +70 °C, 3 h / 3 h, 2 cycles, 3 K/min	
Vibration	EN 60068-2-64 ed. 2	Vibration spectrum A.3 (rolling stock)	Category 1 (3 axis, 8 hours per axis)
Shock	EN 60068-2-27 ed. 2	half-sine, 50 g peak, 11 ms	

Table 21: Type tests and environmental conditions

7.4 Technical parameters of both of cellular modules

Technical parameters of both of cellular modules	
LTE parameters	Bit rate 100 Mbps (DL) / 50 Mbps (UL) 3GPP rel. 8 standard Supported bandwidths: 5 MHz, 10 MHz, 20 MHz Supported frequencies: B20 (800 MHz), B8 (900 MHz), B3 (1800 MHz), B1 (2100 MHz), B7 (2600 MHz) Max power – typical 23 dBm
HSPA+ parameters	Bit rate 42 Mbps (DL) / 5,76 Mbps (UL) 3GPP rel. 7 standard UE CAT. 1 to 6, 8, 10, 12, 14 3GPP data compression Supported frequencies: B8 (900 MHz), B3 (1800 MHz), B1 (2100 MHz) Max power – typical 24 dBm
UMTS parameters	PS bit rate 384 kbps (DL) / 384 kbps (UL) CS bit rate 64 kbps (DL) / 64 kbps (UL) W-CDMA FDD standard Supported frequencies: B8 (900 MHz), B3 (1800 MHz), B1 (2100 MHz) Max power – typical 24 dBm
GPRS/EDGE parameters	Bit rate 237 kbps (DL) / 59,2 kbps (UL) GPRS multislots class 10, CS 1 to 4 EDGE multislots class 12, CS 1 to 4, MCS 1 to 9 Supported frequencies: 900 / 1800 MHz Max power – typical 26–33 dBm
GPRS/EDGE power classes	EGSM 900: Class 4 (33 dBm) GSM 1800: Class 1 (30 dBm) EDGE 900: Class E2 (27 dBm) EDGE 1800: Class E2 (26 dBm)

Table 22: Technical parameters of both of cellular modules

Antenna Requirements

- VSWR – <2:1 (Antenna input impedance response as function of frequency. This shows the antenna resonances and its bandwidth).
- SMA – 50 Ω
- For good diversity performance, the primary and secondary antennas should have different polarizations.

7.5 Technical parameters of GPS

GPS specifications	
Antenna	SMA 50 Ω – active
Protocols	NMEA 0183 v3.0
Frequency	1575.42 MHz
Sensitivity	Tracking: -161 dBm* Acquisition (Assisted): -158 dBm** Acquisition (Standalone): -145 dBm**
Acquisition time	Hot start: 1 s Warm start: 29 s Cold start: 32 s
Accuracy	Horizontal: < 2m (50 %); < 5 m (90 %) Altitude: < 4 m (50 %); < 8 m (90 %) Velocity: < 0.2 mps

Table 23: Technical parameters of GPS

* Tracking sensitivity is the lowest GPS signal level for which the device can still detect an in-view satellite 98 % of the time when in sequential tracking mode.

** Acquisition sensitivity is the lowest GPS signal level for which the device can still detect an in-view satellite 50 % of the time.

7.6 Technical parameters of WiFi

WiFi	
Antenna connector	R-SMA – 50 Ω
Supported WiFi band	2.4 GHz, 5 GHz
Standards	802.11a, 802.11b, 802.11g, 802.11n
2.4 GHz supported channels	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13
5 GHz supported channels ¹	36, 38, 40, 42, 44, 46, 48, 52, 56, 60, 64, 100, 104, 108, 112, 116, 120, 124, 128, 132, 136, 140, 149, 153, 157, 161, 165
Type of device	Access point, station
Max. clients in AP mode	10
WiFi TX Output Power	17,3 dBm
WiFi RX Sensitivity	-96,3 dBm
AP maximum users	10 users (WiFi module supports multi-role operation in STA and AP. Multi-role does not affect the maximum number of users).

Table 24: Technical parameters of WiFi

7.7 Technical parameters of I/O port

- Characteristics of inputs:

Logical 0/1*	Voltage	Current	Web interface status
log. 1 max	3 V	0.4 mA	Off
log. 0 min	5 V	0.7 mA	On
log. 0 type	12 V	2 mA	On
log. 0 max	60 V	7 mA	On

Table 25: Characteristics of inputs

* The binary input status in the Shell is returned via `io get bin0` or `io get bin1`.

- Binary output parameters:
 - 60 V AC / 300 mA
 - 60 V DC / 300 mA

¹Supported channels depends on selected Country Code.

7.8 Technical Parameters of Power over Ethernet (PoE)

Standards IEEE 802.3at-2009 (PoE+) and IEEE 802.3af-2003 (PoE) are supported. Cabling needed is Category 5, up to 12.5 Ω . It is possible to use a passive PoE injector.

PoE PD: parameters for opposite PSE	
Input voltage range	42.5 – 57 V
Power available	25.50 W
Maximum current	600 mA

Table 26: PoE PD: parameters for opposite PSE

PoE PSE parameters	
Power supply needed	44 – 57 V, 65 W
Power available	2x 25.50 W (ETH0, ETH1)

Table 27: PoE PSE parameters

7.9 Other Technical Parameters

Parameter	Description
CPU power	2 DMIPS per MHz
Flash memory	256 MB
RAM	512 MB
M-RAM	128 kB

Table 28: Other technical parameters

8. Related Documents

- [1] Advantech Czech: **Start Guide for SmartMotion,**
- [2] Advantech Czech: **Configuration Manual for SmartMotion Routers,**
- [3] Advantech Czech: **Commands and Scripts.**

9. Troubleshooting

If you cannot connect to the router from your PC, your network card may be configured in such a way that it is not possible to connect to the router. Take one or more of the following steps in order to solve the problem:



- Make sure your PC's network card is configured to obtain the IP address from the DHCP server (by default the DHCP server is running in the router).
- Connect the router to the PC via Switch.
- Connect the router to the PC, start the router first and then start the PC after the router's initialization.

9.1 FAQ



Ethernet connection fails or is not establishing.

- *It is possible to turn auto negotiation off and set a rate and duplex manually on the Ethernet interface of the router. Available on "LAN Configuration" page in the router.*




Mobile WAN connection fails.

- *Check the signal power ("Mobile WAN status" page). If the signal power is weak, you will have to use a better antenna. If the neighbouring cells have a similar signal strength, you will need to use a directional antenna. For proper operation, the signal levels have to be good.*
- *Try to enable automatic ping from the router, which will check the connection when there are no data running and in the case of a failed ping, restart the connection. This can be done on the "Mobile WAN Configuration" page in the router in the "Check connection" section. "Enable + bind" option is to ensure the ping goes always through Mobile WAN network interface.*



Mobile WAN connection cannot be established.

- *Check the "Mobile WAN Configuration" – APN, name, password and IP address (all can be blank).*
- *Try to enter the SIM card PIN – verify that the SIM card has the PIN code entered. Available on "Unlock SIM Card" page in the "Administration" section.*
- *In a private APN it is not recommended to get the DNS settings from operator (on "Mobile WAN" page)*
- *Go to "System Log" page in "Status" section and observe where the error occurs.*

 **I cannot connect from the Internet to the device behind the router. I have NAT enabled.**

- *The device's gateway has to be configured so it points to the router.*

 **I can't access my Web server placed behind the router over NAT.**

- *The remote HTTP access to the router has to be disabled on "NAT Configuration" page in the router. Also enable "Send all remaining incoming packets to default server" feature and fill in the IP address of your Web server. On the Web server, the default gateway has to be the IP address of the router.*

 **DynDNS doesn't work.**

- *With private APN this will not work.*
- *If the same IP address is recorded in your canonic name as a dynamically assigned address, it means that the operator is using NAT or a firewall.*
- *You can verify NAT using ping to your server with static address and then compare with router's IP address.*
- *You can verify a Firewall by accessing remotely to the router's Web interface.*
- *The operator may not provide the address of DNS server and without DNS server's address it is impossible to connect to the dyndns.org server. The following messages will be shown in the System Log:*
 - *DynDNS daemon started*
 - *Error resolving hostname: no such file or directory*
 - *Connect to DynDNS server failed*

 **L2TP or IPSec isn't establishing.**

- *Check the "System Log" page for error messages.*

 **IPSec tunnel establishes but the communication does not run.**

- *Probably there are bad routing rules defined in the connected devices, or the default gateway.*

 **I switched the router to offline mode by SMS message, but the router is in online mode after reboot.**

- *SMS messages do not change the router configuration. They remain in effect only until the router is rebooted.*

 **Serial communication is not working.**

- *Verify that the router model supports serial communications. Also verify the serial communication settings. To do so, open the router's configuration menu via the web browser, select the appropriate "Expansion Port" from "Configuration" part of the menu and verify the settings.*

 **Is the router Cisco compatible? Can I use the Cisco configuration?**

- *No, the Firmware in the router (Conel OS) is based on Linux with BusyBox. Thus the Cisco configuration cannot be used. But network connections are defined by standards so connecting the router to the Cisco or other networking devices is possible and will be compatible.*

 **FTP or SFTP does not work**

- *FTP will work on v2 routers only. You can use SFTP on all routers to transfer files to/from the router. If having troubles with FTP on v2 routers, make sure you have FTP enabled: "Configuration" section, "Services", "FTP". Then you can connect with any client on port 21 with name and password same as for the Web interface. If having troubles with SFTP, make sure you have SSH enabled: "Configuration" section, "Services", "SSH". Then you can connect with any client on port 22 with name and password same as for the Web interface.*

 **How can I connect to the router's command line? (SSH, Telnet)**

- *You can use SSH on all routers or Telnet on v2 routers only. SSH is enabled by default, but you can verify in Web interface in "Configuration" section, "Services", "SSH". Then connect with any SSH client on port 22 of the router. User and password is the same as for the Web interface. Telnet on v2 routers can be enabled here: "Configuration" section, "Services", "Telnet".*

10. Customer Support

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Web: www.advantech.com



We, Advantech Czech s.r.o., declare that the radio equipment narrated in this user's manual complies with Radio Equipment Regulations 2017 (**S.I. 2017 No. 1206**).



We, Advantech Czech s.r.o., declare that the radio equipment narrated in this user's manual complies with Directive **2014/53/EU**.

The full text of the EU Declaration of Conformity is available at the following internet address:
icr.advantech.cz/eudoc